Name James Dudley Dipl. Arch UCL

Profession **Designer**

Address Chamerstrasse 42b, 6300 Zug, Switzerland

Born 16 Feb 1966

Nationality Dual Swiss and British

Language Native English speaker, German proficiency

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Helping diverse teams align to produce successful user experiences

Education and Qualification

1986 - 1989 University of Bath, School of Architecture. B.Sc. with Hons in Architecture. RIBAPt.1

Focus on integrating architectural, structural and service design.

1990 - 1992 Bartlett School of Architecture and Planning, University College London.

Diploma in Architecture. RIBA Pt. 2

Key skill areas

- Facilitating workshops to align diverse stakeholder teams to co-create innovative solutions.
- Passionate about creating user experiences that positively impact well being and improve the quality of lives.
- Deep understanding of brand communication.
- Client base network from leading creative companies and individuals to start-ups.
- Active member of the Design Sprint community, applying User-Centred design

methodology to a wide range of digital and non-digital projects.

Practice

June 2017 - Present

Atelier James Dudley, Zug, Switzerland

- Lead R&D facilitator for the National Portrait Gallery, London's major redesign project creating, delivering and documenting a 2-year UX programme.
- Leading user-centred design workshops. Conducting user researching and mapping customer journeys. Prototyping and running user testing.
- Facilitating Design Sprints with diverse teams from Fintech, life sciences and the creative industries to deliver transformation projects.
- Delivering keynote lectures for an international network of design professionals.

Nov 2003 - May 2017

Creative Director, Andreas Messerli AG, Wetzikon, Switzerland

Creating a variety of 3D brand communication environments including retail, leisure and exhibition projects. Crafting stories into meaningful 3D user journeys that resonate with the target audience. Clients included: UBS, Credit Suisse, Nespresso, Pilatus Aircraft, Swarovski, Victorinox, FIFA and KPMG.

Teaching

2015 - Present Master Design , HSLU, Lucerne University of Applied Sciences and Arts.

Teaching 3D communication and User centred design methodologies to students on

the Master Design course.

Free time

Keen road cyclist and co-founder of the Zug Zürich Peloton.